

## TERMS & CONDITIONS

**Last Updated:** November 2025

Welcome to Celebration Agenda. By purchasing our Christmas hampers or using our services, you agree to the following Terms & Conditions.

### 1. General Information

These Terms & Conditions apply to all purchases made through our website and to all services provided by us. We operate in Ireland and comply with Irish consumer law and EU regulations.

### 2. Products and Descriptions

We make every effort to ensure that product descriptions, images, and prices are accurate.

Because some items may be subject to stock limitations, we reserve the right to:

- Substitute an item with an equivalent or higher-value item of similar style or function.
- Update hamper contents without prior notice, especially during peak Christmas season.

You will always receive a hamper of equal or greater value.

### 3. Orders and Payment

All prices are listed in **Euro (€)** Orders are confirmed only after payment is received.

We accept payment via:

- Credit/debit cards
- Any other method listed on our checkout page

We reserve the right to cancel an order if:

- Payment fails
- The order information is incomplete
- The product is no longer available

### 4. Delivery

Delivery is currently available only in Laois, Kildare and Dublin. Delivery timeframes are estimates and may vary due to courier delays, weather, or seasonal demand.

We are not responsible for delays caused by third-party couriers.

The customer must ensure:

- The delivery address is correct
- Someone is available to receive the parcel
- The recipient is notified if the hamper is a surprise gift

Any redelivery charges will be the customer's responsibility.

### 5. Allergens and Food Safety

Our hampers may contain products with allergens such as:

- Nuts
- Gluten
- Dairy
- Soy
- Eggs
- And other common allergens

We do not manufacture the food items and cannot guarantee the absence of cross-contamination.

## **6. Intellectual Property**

All website content (text, images, logo, branding) belongs to Celebration Agenda and cannot be copied or reproduced without permission.

## **7. Limitation of Liability**

We are not liable for:

- Delays caused by couriers
- Damage caused by mishandling after delivery
- Losses resulting from incorrect delivery information provided by the customer

Our liability is limited to the value of the product purchased.

## **8. Governing Law**

These Terms & Conditions are governed by the laws of Ireland and applicable EU legislation.

## **9. Contact**

For enquiries, you can reach us on the 'Contact Us' Form on our website.